



EURoma meeting 19-20 September 2013, Sofia

How to involve stakeholders for Roma inclusion under the European Code of Conduct on Partnership

Equal Treatment Authority, Hungary



- European Council's directives (2000/43/EC, 2000/78/EC)
- Act on promoting equal treatment and equal opportunity: 2003.
- Established in 2004
- autonomous organ of public administration with a general scope of authority to apply anti-discrimination law
- 2007: Year of Equal Opportunities: trainings for the public administration
 - law grade of rights awareness
 - high latency, without decentralised units
 - consequence: discrimination without prevention
- Solution: Launched its (originally) 4-year-long EU-supported programme between April, 2009- June, 2013 (now prolonged till 2014) **TÁMOP-5.5.5**
- Objective: to reach 15 000 people personally, indirectly 80% of the society

Structure of the programme

TÁMOP-5.5.5



- 1. County-level equal treatment consultants
- 2. trainings against anti-discrimination
- 3. seven social science research studies
- 4. communication (organizing and attending events, campaign)

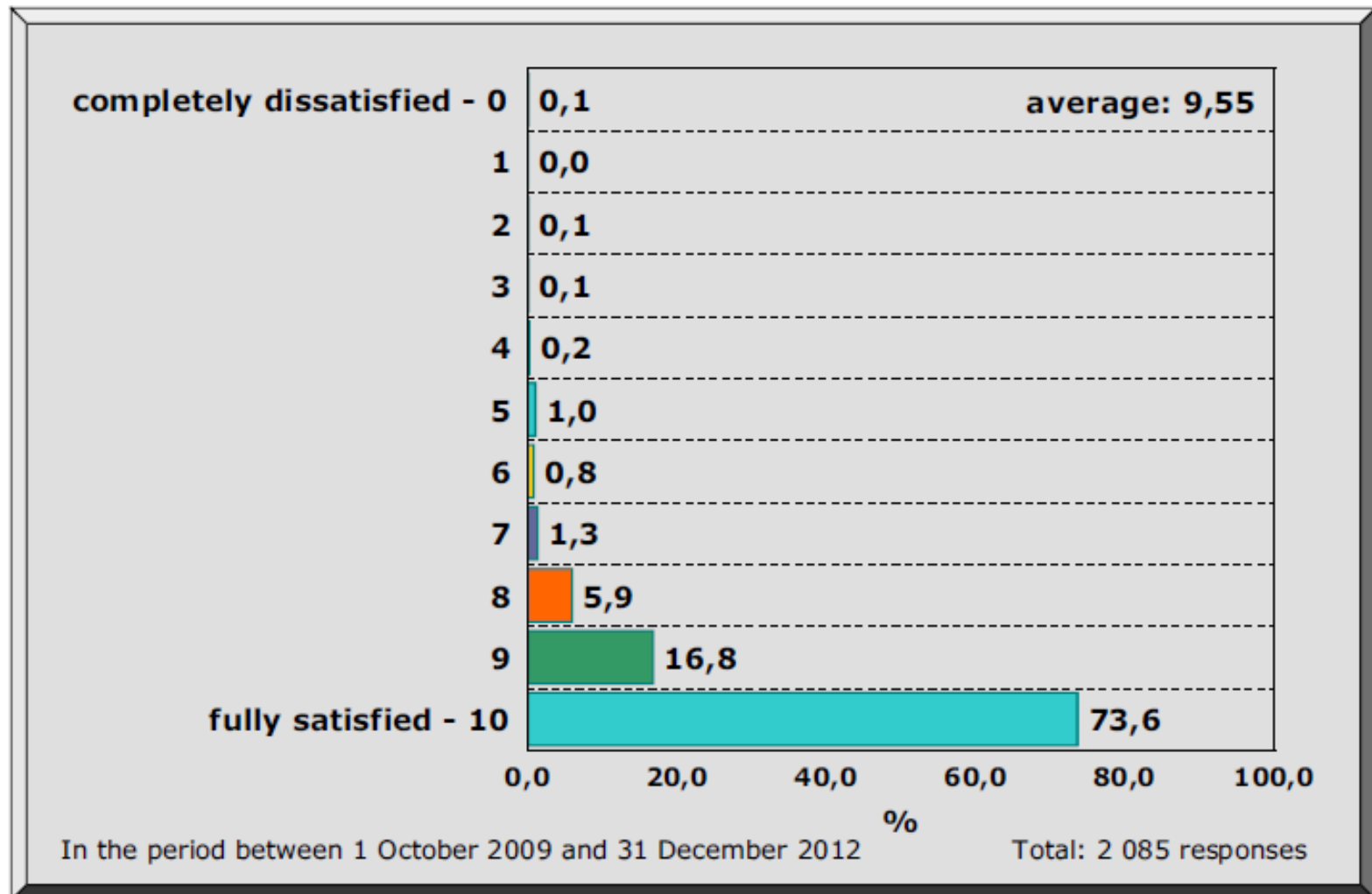
Partnerships



in the 1st pillar of the programme

- Objective: - Decentralised units in each county (19), at least 332 office hours/month instead of 16/month
- civil and governmental partnerships, increasing rights awareness, sharing experiences, dialogues, feed back
 - Lawyers as equal treatment consultants offer free consultations for the clients; submit or not a complaint
 - Office hours both at NGOs and in public administration bodies (4-8 hours/week), an average of 10 complaint/100 client
 - Role of the authority: taking initiative, financial background, coordination, measuring client satisfaction, monitoring, publicity
 - Shortcomings: difficult cooperation with governmental bodies without a central communication, lack of constant publicity=lack of clients

All considered, how satisfied are you with the quality of customer care?



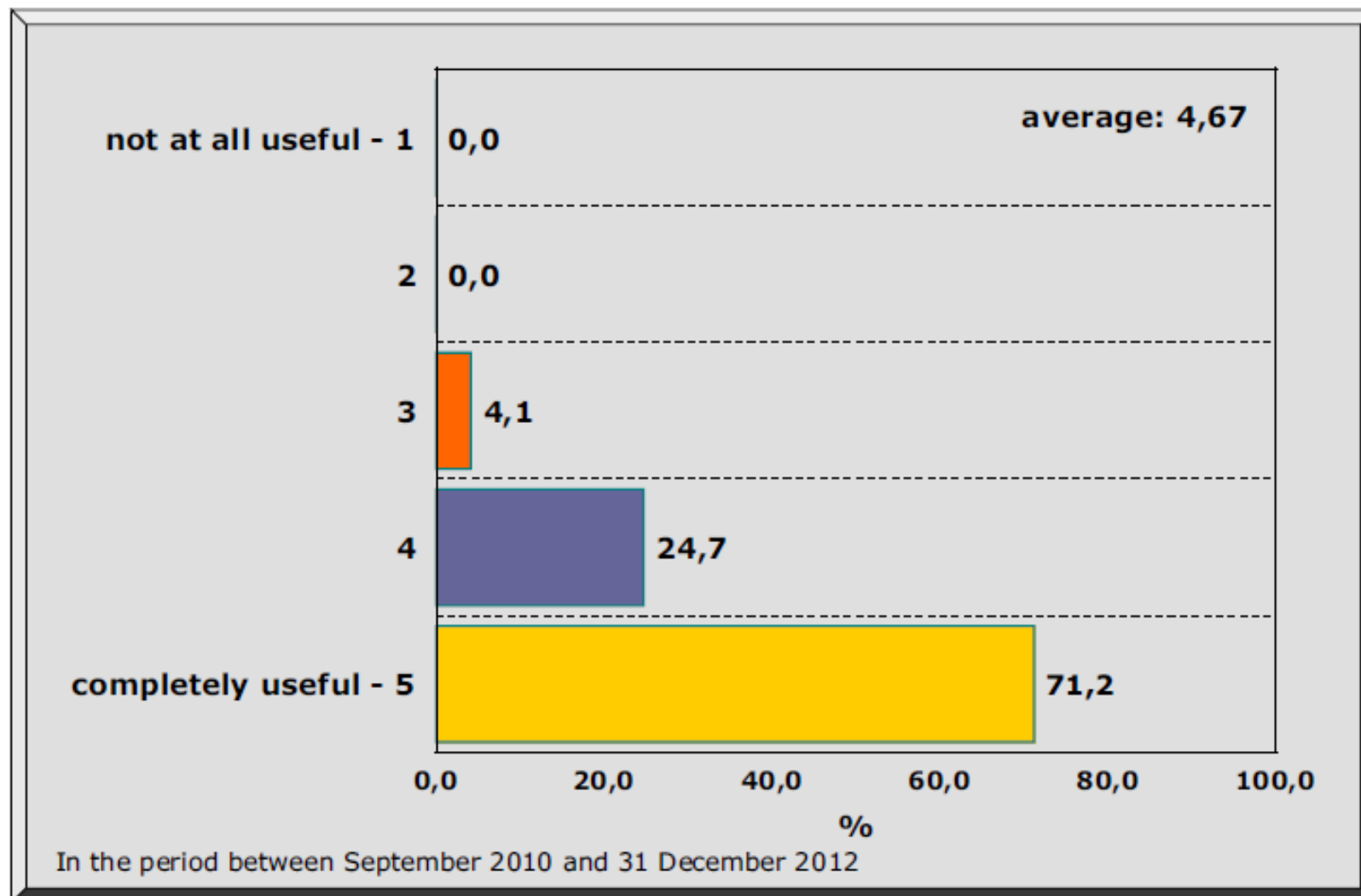
Partnerships in the 2. pillar



- 71 trainings since Sept. 2010, free
- Objective: prevention and giving model, raising sensitivity toward the people with protected characteristics, increasing rights awareness
- Mixed groups of 20-25 people (there are some people with protected ch.: disabled, blind, Roma, LGBT): representatives of governmental organizations and NGOs, university students, unemployed people
- Legal trainers are those who actually apply the law at the authority
- Feedback right after, follow-up in 1-2 years
- Role of the authority: organizing, financial background, recruitment, improvement of curriculum
- Future plans: giving curriculum to universities
- Shortcomings: none (we would need more, more, more!)

Total: 1196

Do you think that the knowledge and personal experiences acquired at the training will be useful in real life?

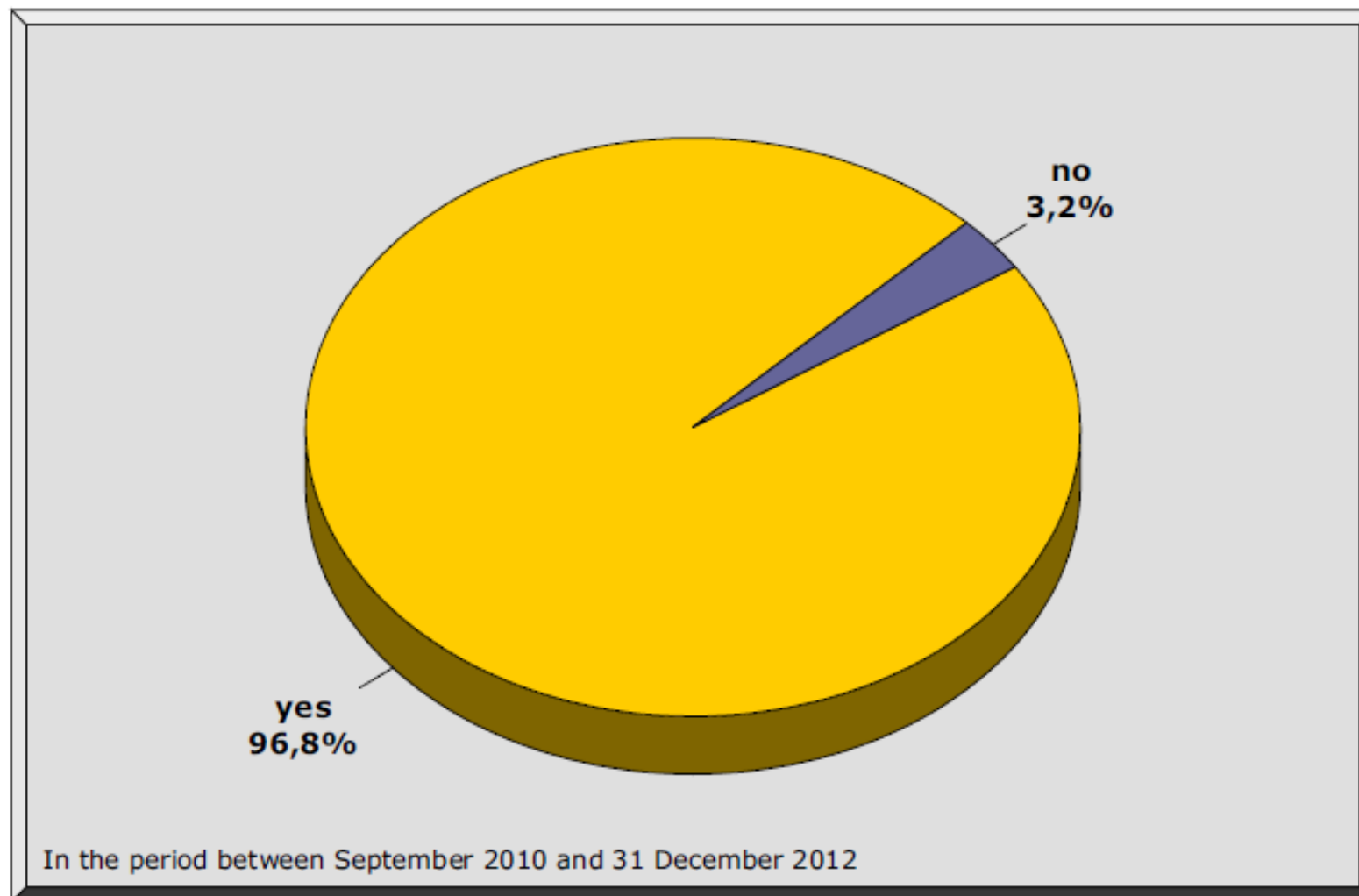


Total: 1196 persons



Egyenlő
Bánásmód
Hatóság

Did the knowledge and personal experiences you acquired at the training reinforce your social sensitivity, your acceptance of members of minorities/majorities?



Partnerships in the 3rd pillar



- 7 social research science studies
- Objective: knowing better the circumstances, the situation, generate further social science studies, anti-discrimination mechanisms and discourse among experts and society
- Cooperation with other projects to avoid parallel data collection
- Shortcomings: during the programme none, after the programme the lack of further researches itself

Partnerships in the 4th pillar

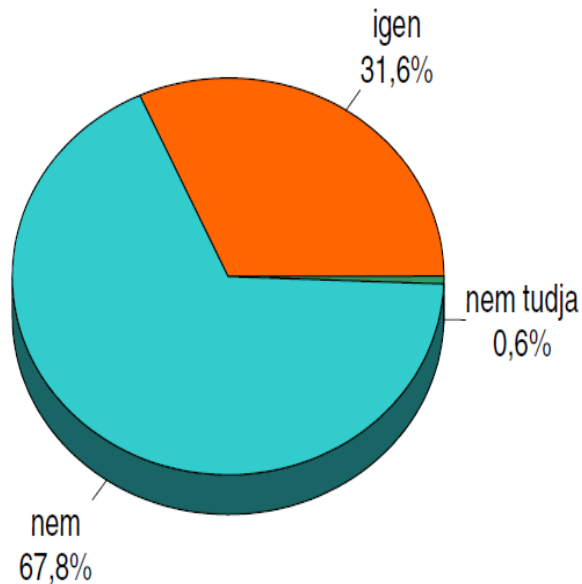


- Objective: sharing knowledge and experiences, increasing rights awareness, general prevention of discrimination
- Events organized by the authority: workshops, experience sharing forums, „Youth against discrimination” (2010), travelling exhibitions (sometimes together with training)
- Other events: Sziget-festival, etc.
- Campaign in February-March of 2013 (online, offline, TV, radio)
- Shortcoming: more free gift for the participants, lack of continuous publicity

The efficiency of the campaign

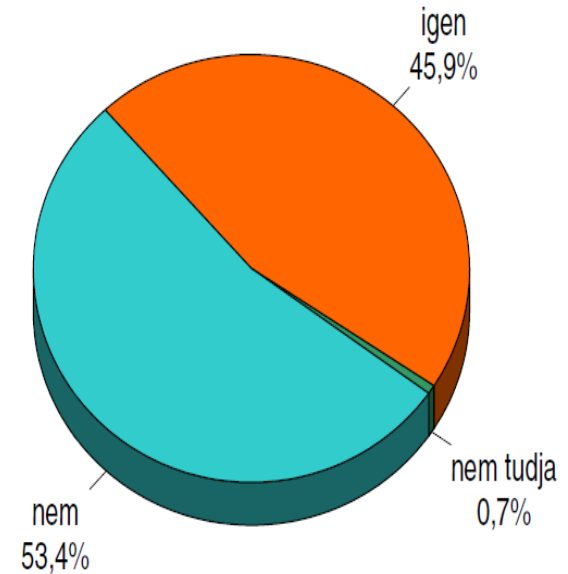
Before

Hallott-e már Ön az EBH-ról?
(országos reprezentatív kutatás, 2010)



After

Hallott-e már Ön az EBH-ról?
(országos reprezentatív kutatás, 2013)



THANK YOU FOR YOUR ATTENTION!



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POSTER CAMPAIGN
between 1-28 February, 2013

