

Training for Work in the UK Private/Public sector model

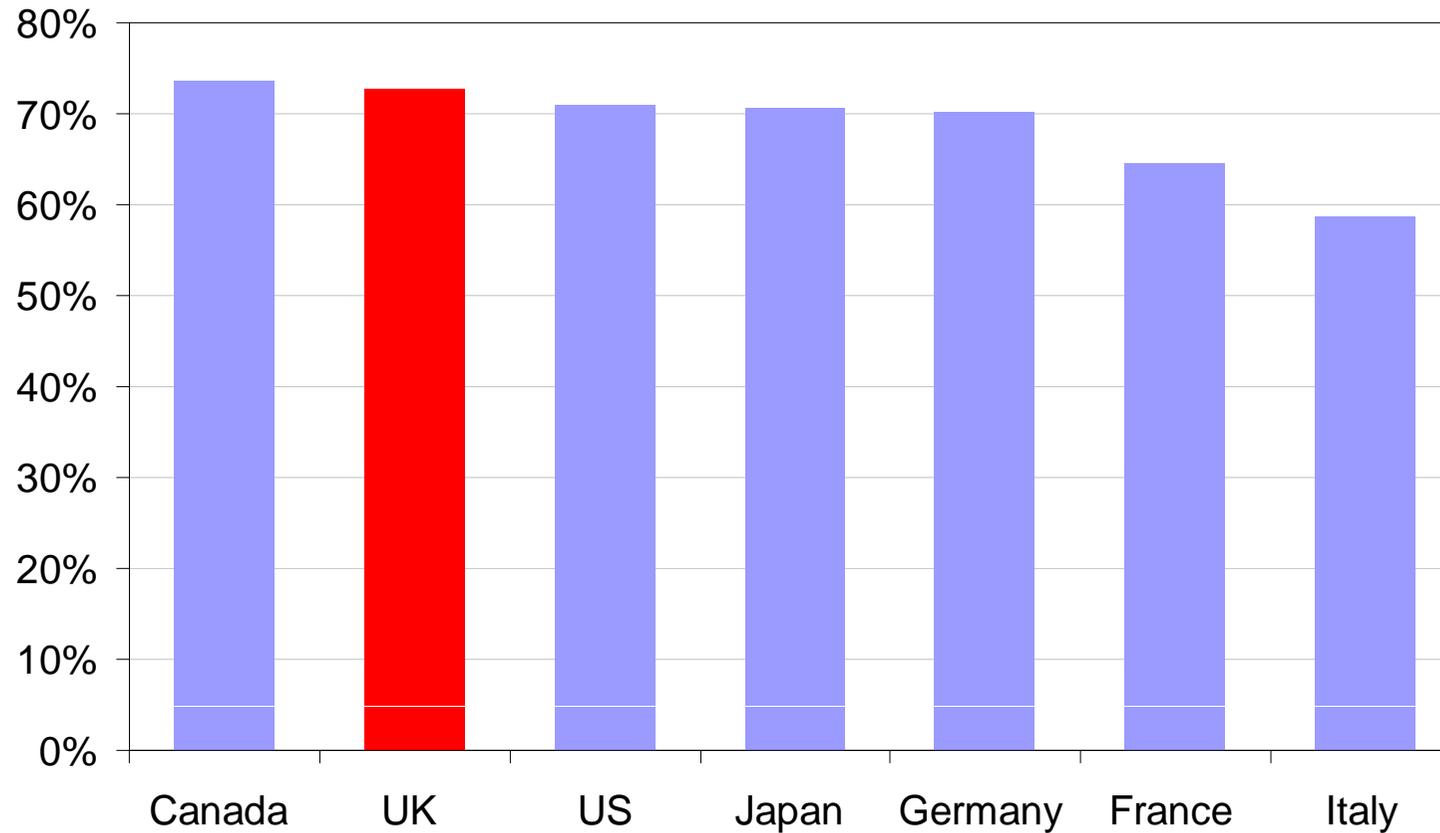
Eamonn Davern
Head of International Relations JobcentrePlus



jobcentreplus

Part of the Department
for Work and Pensions

The context – UK has a healthy employment rate



Success built on solid foundations

Flexibility and diversity

Meeting employer demands and employee lifestyle needs

Making work pay

Minimum wage

Tax Credits

Modernising the Public Employment Service

Creation of Jobcentre Plus – delivering employment and welfare services under one roof

Active Labour Market Policies

Conditionality – Rights & Responsibilities

Work first – focus on jobsearch, with ‘in-work’ skills improvement

Extending work opportunities to ‘inactive’ customers

The results are good - most people leave the unemployment register quickly

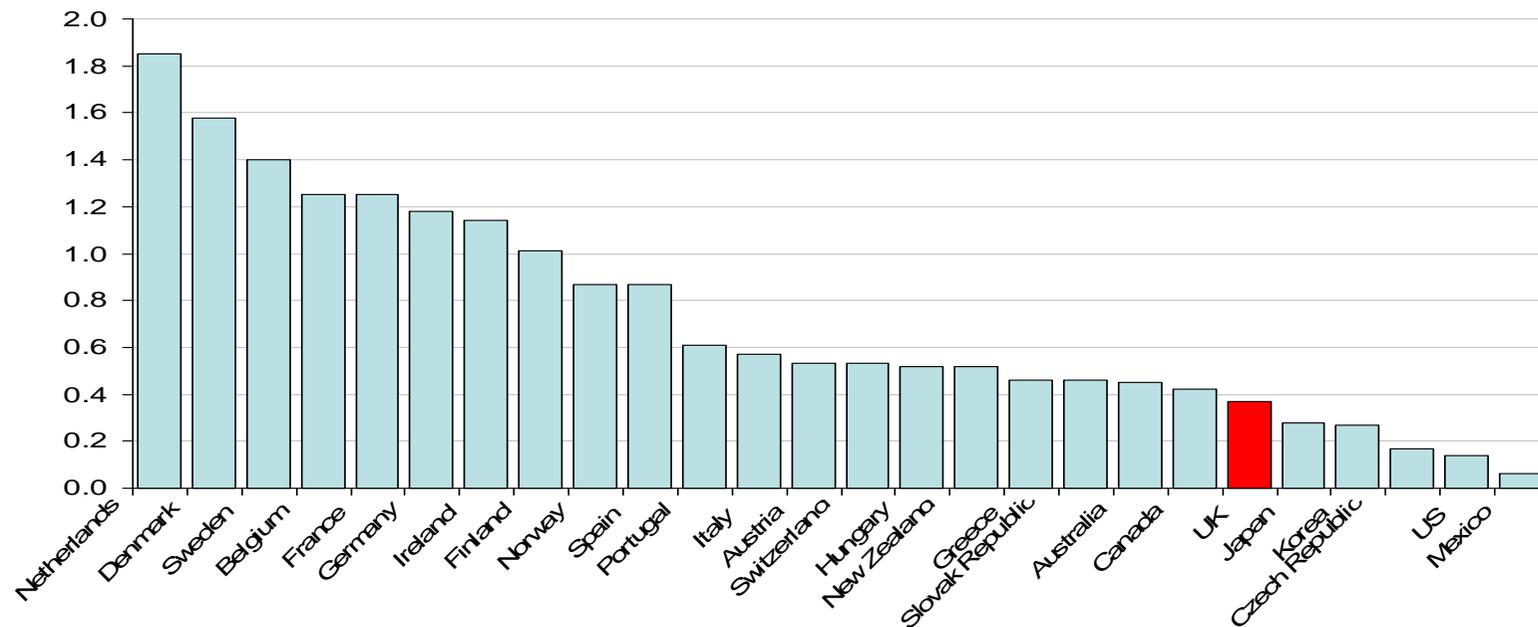
Around 50% of unemployment benefit claimants leave the register within 3 months

Around 75% leave within 6 months

Around 90% leave within a year

..... and at comparatively low cost

Expenditure on labour market programmes as a % of GDP (OECD)



The key principles of the Jobseeker's Allowance (JSA) reform agenda are

stronger framework of rights and responsibilities – increasing obligations progressively with duration of claim and giving customers the support they need to keep and progress in work and gain relevant skills;

a personalised and responsive approach – we will empower advisers and give increased discretion both to Jobcentre Plus staff and to public, private and third sector suppliers;

maximising innovation in all sectors – contracting on the basis of what works, leading to more and better outcomes; and

helping people into sustainable employment – we will ensure all our customers who need help to develop their skills have access to relevant pre-employment training.

Jobsearch Support for the newly unemployed

Day one access to Programme Centres, the Adviser Discretion Fund and to Local Employment Partnership vacancies;

a new one hour Jobcentre Plus led Group Jobsearch information session on modern jobsearch techniques;

An additional 20 minute coaching session with an adviser in their Jobcentre Plus office for those who need further practical hands-on help in using modern jobsearch techniques and recruitment channels;

Jobsearch Support for the newly unemployed

Specialist provider led support of up to one day for professional/executive customers;

new one day seminars for non professionals with contracted providers;

additional funding for Access to Work Package of additional jobsearch support, delivered by both Jobcentre Plus Advisers and contracted provision

For Customers who remain out of work after six months

Increased adviser support, including skills screening and a skills health check if required and a new set of choices, including:

a £1,000 recruitment subsidy and access to in-work support,

help with setting up in business;

access to full time training of up to 8 weeks where training is focussed on getting a job; and
advice on how to take up volunteering

Flexible New Deal

The introduction of the Flexible New Deal (FND) establishes a new, unified approach for all jobseekers, whatever their age, skills or barriers to work..

Back-to-work service providers agree an action plan with the jobseeker to help them make a speedy return to work and will need to demonstrate that the jobseeker has undertaken at least four weeks of full-time, work-related activity designed to improve the customer's work prospects.

Private Recruitment Agencies

A Memorandum of Understanding (MOU) between the Recruitment and Employment Confederation (REC) and Jobcentre Plus was signed on 17 November 2008 by both Chief Executives.

Recruitment is a £24.5 billion industry responsible for around 1.3 million temporary workers and for placing over 700,000 employees in permanent work each year. This industry impacts on every sector of the UK economy.

It is essential that we work in partnership with the recruitment sector to seek out opportunities to help us all meet our shared objectives; working with the private recruitment sector allows us to increase the range and number of opportunities available to individuals.

Job Warehouse

Job Warehouse is a self-service facility for approved private agencies, advertisers and employers

Thousands of jobs can be on our system in a matter of minutes and be viewable through the Jobcentre Plus website, Directgov website, or via Jobpoints in Jobcentre Plus offices and at third party locations

This puts customers in touch directly with advertisers to fill vacancies frees up resources so we can focus on harder-to-help customers

Private and voluntary sectors are key delivery partners

Co-operation, not competition

Their expertise and skills help develop new and innovative approaches to help people find work

New 'Prime Contractor' model and longer, larger contracts will encourage additional investment and innovation in the system

Shift towards more outcome-based funding
