



Agentura pro sociální začleňování

**Agency for social inclusion**

**Handbook for municipalities – good practice examples**



## History of the Agency for social inclusion

---

The Agency for Social Inclusion was established in **2008** as a section of the Office of the Government of the Czech Republic

It works mostly on the project basis (Individual project national financed from ESF)

The Agency provides:

- Coordination of national policies of social inclusion in relation of socially excluded localities
- Support for municipalities during implementation of policies of social inclusion (local partnerships, preparation of strategic plans of social inclusion and support of their implementation)
- Project consultancy



## “Support of social inclusion in selected Roma localities”

= Individual project supported from the Operational program for Human Resources and Employment (ESF), implemented in the years 2010 -2012, support 44. 850 million CZK (1.868.750 EUR)

- The Agency operated in 33 municipalities and towns, where it established local partnerships
- Prepared 20 strategies of social inclusion with local partners
- Participated in the preparation of 196 projects
- Prepared the national Strategy of Combatting Social Exclusion, which was approved by the government in September 2011



## Project presentation

- **Continual working with the public and media – PR coordinator of the Agency**

- The project was presented:

- via websites

- on specialized conferences (Parliament of the Czech Republic, Office of the Government, Regions)

- via distribution of a monthly newsletter – summary of activities to 800 addresses

- via the Agency's publications – information leaflets, **Handbook for Municipalities**

Agentura pro sociální začleňování je jedním z odborů Sekce pro lidská práva při Úřadu vlády ČR.

Domů

O Agentuře

Aktuality ASZ

Lokality

Oblasti podpory

Pro novináře

Dokumenty

**Nábor nových lokalit**

Kontakty

Odkazy

jsste zde: [domů](#) » aktuality...

### Vyhledávejte v lokalitách



### JAK VYHLEDÁVAT

Mapa je dělena dle krajů České republiky. Pro vyhledávání myší najedete na požadovaný kraj a poklikením vyberte lokalitu.

### Přihlašte se k odběru novinek

Jméno:

Email:

### Aktuálně

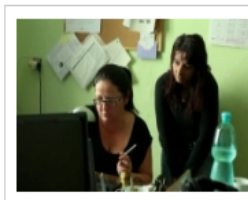
#### AGENTURA PRO SOCIÁLNÍ ZAČLEŇOVÁNÍ BUDE PŮSOBIT V 17 NOVÝCH MĚSTECH A OBCÍCH



Praha, 6.12.2012 – Vládní Agentura pro sociální začleňování, která podporuje města a obce při řešení problematiky sociálního vyloučení, bude v příštím roce nově působit v 17 z nich. S osmi obcemi a městy začne spolupracovat od ledna a s devíti...

[Číst dále...](#)

#### VIDEOMEDAILONY Z AGENTURY – 3. DÍL: SOKOLOV – TERÉNNÍ SOCIÁLNÍ PRÁCE



Praha, 5.12.2012 – Ve třetím videomedailonu představujeme jeden ze základních nástrojů sociálního začleňování – kvalitně fungující terénní sociální práci - na příkladu terénních pracovníků společnosti Člověk v tísni v Sokolově.

[Číst dále...](#)

#### VIDEOMEDAILONY Z AGENTURY – 2. DÍL: LITVÍNŮV – SYSTÉM PROSTUPNÉHO BYDLENÍ



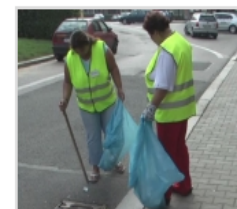
Praha, 28.11.2012 - Ve druhém medailonu představujeme, jak vypadá fungování systému prostupného bydlení v Litvínově.

[Číst dále...](#)



### Příklady dobré praxe

**Jirkov: Pracovníci veřejné služby jsou pod dohledem „partáků“**




Náměstím severočeského městečka Jirkov prochází skupina lidí ve žlutých reflexních vestách se smetáky v rukou. Jsou to pracovníci, kteří se...

[Číst dále...](#)

### Grantový kalendář

Grantový kalendář nabízí

 Internet | [Chráněný režim: Zapnuto](#)



## Handbook for Municipalities

- printed and electronic version
- set of measures supporting the social inclusion at the municipal level
- short documentary movies
- good practice examples from the fields of employment, social services, education and work with the local community

Distributed to 400 municipalities



## Employment support

- Successful integration into the labour market is a key prerequisite of social inclusion of inhabitants of socially excluded localities (SEL)
- **The unemployment rate is usually between 90 – 100 %;** these are long-term unemployed people who create alternative life strategies (welfare benefits, illegal work, debts and drugs) and pass them on between generations
- External causes of high unemployment: demotivating social system, inefficient active employment policy, and low flexibility in labour relationship as well as various forms of discrimination at the labour market.
- Internal causes: low qualification, loss of working habits, low social competences and overindebtedness



## Socially responsible public procurement (condition of 10%)

- One of the options to return long-term unemployed persons to the labour market is the implementation of a **special condition during the issuing of public tenders – to include in staff 10 % the long-term unemployed**
- Czech public procurement Act - Article 44, par. 8, makes the socially responsible procurement possible:
- Customers can determine requirements concerning special conditions for the public contract fulfillment, particularly in the social, employment or environmental sphere.





## What to change?

### Declaration:

I declare, that at least 10 % of the total number of employers who will take part on the fulfillment of this public contract will come from the group of long-term unemployed people, ie. job seekers who are registered by the employment service office for at least 5 (five) months. I will employ them in the way that means the conclusion of their register. The job contract will last for the whole time of the public contract fulfillment.

Before the conclusion of the contract with the customer I will submit a list of people who I have employed confirmed by a local employment service office together with the number of all workers I will use for the fulfillment of the contract.

Place, date .....

The person responsible for the applicant: .....



## Experience of the city of Most with socially responsible PP

The reconstruction of panel houses in the Chanov development

Based on the public tender the construction company **employed 7 long-term unemployed** persons, who were recommended by local NGOs. They performed preparatory, finishing and auxiliary works.

The company kept 5 of the persons after the reconstruction was completed and 2 of them finally received a stable job.



## Quality education is the base of the successful solution of the situation of socially excluded localities

- But the children from SEL often don't receive quality education.
- They attend practical schools meant for pupils with mental handicap; they usually don't get along with teachers, don't prepare for classes and are frequent truants.
- How to keep them in the educational mainstream with other children, who are not from a SEL?



## Counselling centres at schools

- The Agency proposes to create a counselling centre directly at school, where a pedagogic counsellor, school psychologist, special teacher and teacher assistants are present.
- All are school employees and provide methodological support to teachers, help solving crises and work directly with class collectives, individual pupils and their families.
- School counselling centre can be funded from European funds, namely Operational programme Education for Competitiveness (ESF).
- Establishing counselling centres is one of the measures in the Strategy of Combatting Social Exclusion.



## Janitorship

- The SEL have low quality housing, both places and people who inhabit them have a bad reputation and most of the inhabitants of the other parts of the municipality try to avoid them.
- The damage to the houses and surrounding land is done by their inhabitants, the neighbourly ties are disrupted here and the tenants don't feel safe here.
- The Agency proposes to implement janitorship or house administration as a possible solution.



## Experience with janitorship in the city Kolín

- Implemented for apartment houses in a socially excluded locality Zengrovka in 2008, impulse came from the locality's inhabitants.
- The original intent was **to prevent immigration of problematic families** and setting such rules for housing assigning, where the house administration would have a say in the matter apart from the town council.
- The house administration today provides contact between the town and the tenants and oversees the repairs to the house and its surroundings, a clubhouse for children and a playground were also created.
- The activity of the house administration is supervised and supported by the social workers from a local NGO.



## System of flat assignment works as following:

- The town transfers to the house administration a list of applicants for a flat, the janitors select one candidate.
- Then **a secret poll of all house inhabitants decides on the selected candidate.**
- If the candidate isn't approved by the majority, the process is repeated.
- Conditions for the assignment of a flat: **permanent residence in Kolín, employed and able to pay, no debts.**
- The town already assigned 25 flats this way and the situation in Zengrovka improved and stabilized significantly.
- The town is now preparing **a system of transition housing**, where the clients will be gradually prepared via training housing for their own rent housing.
- By implementing this system the tenant poll will be cancelled, instead those, who will successfully pass the training housing will come.



Thank you for your attention.....

For more information please contact:

Zuzana Drhová, Ph.D., project manager of the Agency for social inclusion

drhova.zuzana@vlada.cz